

TOINETTE WRIGHT

LEARNING FACILITATOR/LEADERSHIP COACH



LEARNING PHILOSOPHY

"I believe in striving to provide an engaging and interactive learning experience that promotes a developmental outcome."

EDUCATION

Cornerstone University
Associate Arts of Theology

Tyle Junior College

Elementary Education/Business
Management

CERTIFICATIONS

Certified Coach
Certified Trainer/Speaker
Certified DISC Behavioral
Trainer
Advanced Certification DISC
Behavioral Consultant

EXPERTISE

Training & Development
Life Coaching
Employee Coaching
Employee Engagement &
Retention
Office Management
Administrative Services
Customer Service
Meeting & Event Coordination

FUN FACTS

In my early 20's, I worked in a casino in Las Vegas.

ABOUT ME

Toinette is a multifaceted professional with more than 15 years of experience in the government sector working as an administrative professional alongside top-level executives. She is a certified leadership coach and trainer through John Maxwell's Leadership Institute and a certified DISC Behavioral Analysis consultant. Her ability to help employees improve their performance while understanding their strengths, areas of growth, and personality dynamics on a team has resulted in increased employee engagement and retention. Toinette has utilized her training and coaching expertise to become an advocate for many local organizations, such as Star of Hope Women and Family Development Center and The Bridge Over Trouble Waters, in the Houston area helping women and children overcome obstacles that prevent them from breaking unhealthy cycles and reaching their full potential.

EXPERIENCE

Learning Facilitator, edOpp Solutions LLC

Delivers innovative, intensive, and interactive **Workplace Learning (WPL)** programs and experiences in a defined area of expertise to meet the needs of an identified corporate client or community partner. Utilizes a variety of teaching methods and materials appropriate for adult learners with diverse educational backgrounds, experiences, and learning styles. Continually improves the quality of instruction by researching and utilizing innovative methodologies, techniques, and delivery methods. Shares personal experiences and stories relevant to the subject matter to further support comprehension and real-world application. Evaluates adult learners to measure their progress in achieving training/course objectives and encourage employee reflection on the learning progress. Strengthens learner relationships by teaching to the heart, mind, and spirit. Champions edOpp Solutions to client and community partners.

Certified Coach, Speaker & Trainer, and DISC Consultant, The John Maxwell Team

Professional trainer and coach that provides workshops and leadership coaching to aid in personal and professional growth through the study and practical application of John Maxwell's proven leadership methods.

Executive Assistant to Executive VP & General Counsel, Metropolitan Transit Authority of Harris County

Provided executive-level administrative assistance to the Executive VP General Counsel and Vice President of Small Business. Facilitated METRO's leadership development program. Trained employees on operational changes in the organization related to customer service and cultural initiatives. Assisted Houston business owners with their small business certification. Provided training and development to small business owners on how to do business with government entities.

