

Take Your Life
to the
Next Level!

#LevelUpYourCareer



Level Up Your Career as a Customer Service Representative

Get Certified in 7 weeks or less! Professionals with a specialist credential gain the competitive edge to take their career to the next level.

- ▶ Attend **online classes 2 days** a week to be eligible to take the National Retail Federation RISE UP Customer Service & Sales Specialist credential exam.
- ▶ Although **customer service representatives** are **hired in nearly every industry**, many work in call centers, credit and insurance agencies, banks, hospitals, and work from home!
- ▶ **Over 25,000 companies in Texas were hiring Customer Service Representatives** in the last 6 months. Source: indeed.com
- ▶ **Customer service representatives** interact with customers to provide information about a company's products and services, meet customers' needs, process orders, and serve as an advocate.
- ▶ Graduates enter the **NRF Retailer Interview Program** for interview opportunities with major employers. Also, receive email notices of job openings and application priority.
- ▶ **Median Salary with Experience: \$36,920** (\$17.75/hr) Source: onetonline.org

Cohort Date(s)	Class Days	Class Time
11/28/2023 - 12/21/2023	T/W/TH	6:00PM - 9:00PM
01/22/2024 - 03/06/2024	M/W	
02/27/2024 - 04/18/2024	T/TH	

Ready for the Next Level? Register Now!
certify@edoppsolutions.com | 832-429-7049 | www.edopplearning.com