

ALANE SANCHEZ, MBA

LEARNING FACILITATOR

ABOUT ME

Alane Sanchez has over 20 years of experience in healthcare management, patient care, and radiology administration. With her leadership, one of the major California healthcare systems has been able to increase document compliance, patient volume, efficiency in patient registration, improve billing processes, and develop better employee training programs. Driven with a servant leader mindset, she continuously wants to help her patients receive quality care and service. As an edOpp Learning Facilitator, she continuously advocates to her students that only through learning do we make progress both personally and societally.

EXPERIENCE

Learning Facilitator, edOpp Solutions LLC

Delivers innovative, intensive, and interactive multi-day/weeklong **Workforce Development (WD)** learning programs and experiences in a defined area of expertise to meet the needs of an identified client or community partner. Utilizes a variety of teaching methods and materials that are appropriate for adult learners with diverse educational backgrounds, experiences, and learning styles. Shares personal experiences and stories relevant to the subject matter to further support comprehension and real-world application. Researches literature and other materials to assure learning programs and experiences are developed to the most current evidence-based practices in the subject of the learning program. Evaluates adult learners to measure their progress in achieving training/course objectives and encourage student reflection on learning progress. Strengthens student relationships by teaching to the heart, mind, and spirit.

Information Technology Project Manager, Loma Linda University Health

Lead 30 employees across multiple patient registration locations including check-in, admissions support, admissions specialists, and financial counselors. Utilize people, processes, and technology to lead projects across the organization's EMR (EPIC) system. Utilize data to track and trend patient volumes, employee production and quality, and compliance statistics. Work closely with Patient Relations to resolve patient and patient family concerns regarding patient access. Coach and train new employees to department-specific workflows and customer service.



LEARNING PHILOSOPHY

"I passionately believe educators have one of the most important jobs in existence and it requires a tremendous amount of dedication. As an instructor, mentor, and leader I recognize the importance of connectedness, communication, and time."

EDUCATION

Aspen University
Master's of Science

MBA Business Administration & Specialization in Finance

California Baptist University

Bachelor's of Arts
Organizational Leadership

CERTIFICATIONS

Certified Medical Administrative Assistant - National Healthcareer Association

Lean Six Sigma Black Belt
Modern Classroom Certified Trainer

Operational Excellence Foundations
Project Management: Healthcare Projects

EPIC Prelude Certified

EXPERTISE

Healthcare Management
Patient Admissions
Healthcare Technology
Healthcare Reimbursement
Insurance Verification
Adult Learning

FUN FACT

"I love to watch old movies and television shows."